

NEW MEXICO HUMAN SERVICES DEPARTMENT

Medicaid Management Information System Replacement (MMISR) Project



PROPOSAL ADDENDUM 16 (Sixteen)
ADDENDUM TITLE: HHS 2020 Legacy Enterprise Partner Interfaces

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Interfaces are a critical piece of an integrated Solution. Attached is a sample list of the known legacy interfaces, for two Enterprise Partners (CSES and DOH) for the purpose of understanding the types of legacy interfaces. There may be multiple types of interfaces (e.g., Real-time, Batch, Incoming, Outgoing, Bi-directional) going forward but to the extent possible the State would like to move to Real-time interfaces. There will be interfaces for additional Enterprise Partners (e.g., BHSD, ALTSD, CYFD, etc.) and we will update list as the information is available.

Not all of these will be integrated into the new system but the Vendor should consider these as well as the potential for future growth for multiple Enterprise partners.

Child Support Interfaces

Interface Partner	Data Needed	Purpose	Current CSES Interface (Yes/No)	Internal or External	Accessed via
eCSES(System)	User and case specific information.	To allow case members to access some of their case information online and for them to provide updated member data (addresses, employment etc.)	Yes	Batch	Interface pushed/pulled via FTP to/from eWI prod server
eEmployer(System)	Employer Address, FEIN, Point of Contact, Phone, Fax, etc.	To allow our employer partners to communicate and do business with CSED online. This includes setting up an EFT process called Auto Withdrawal to pay court ordered child support deducted from their employees pay.	Yes	Batch	Interface pushed/pulled via FTP to/from eWI prod server
ERB(Partner)State-Educ Ret Board	Active retirement information for educational employees including address for locate purposes.	Locate.	Yes	Manual Batch	Filezilla used to manually transfer interface to/from ERB server

Interface Partner	Data Needed	Purpose	Current CSES Interface (Yes/No)	Internal or External	Accessed via
OCSE(Partner)Federal-QUICK	Case information including status, type, information on parties, court orders, arrears, judgments, etc.	To look at case detail, other state worker information.	Yes	External on demand query	system logs into OCSE state portal quick application & makes query
OCSE(Partner)Federal-FCR	All child support cases handled by state IV-D child support agencies (referred to as IV-D cases) and all support orders established or modified after Oct 1998.	Assists in locating parties that live in different states to establish, modify, or enforce child support obligations; establish paternity; enforce state law regarding parental kidnapping; and establish or enforce child custody or visitation determinations.	Yes	Batch	Interfaces transfer using CFI (Cyberfusion) to NCC node
Wells Fargo(Partner)National	Information related to collections (including lockbox collections) and returns. Reports and images.	To keep track of child support payments sent by Electronic Fund Transfer or via mail in order to post the collection into CSES. Account reconciliation.	YES	Batch	Interfaces transfer using C:D (NDM)
IDEC(Partner)National	Delinquent non-custodial party's financial information.	New Mexico contracts with IDEC for the purposes of matching with banking institutions not captured by MSFIDM, and to meet the Federal requirements.	Yes	Batch	Interfaces transfer using C:D (NDM)

Interface Partner	Data Needed	Purpose	Current CSES Interface (Yes/No)	Internal or External	Accessed via
ASPEN- ISD(Partner)Internal	Member (including absent parent) information including name, dob, ssn, address, employment, monthly benefits status including grant/TANF, coop/non-coop interface, case type, etc.	Case referrals, sanctions/compliance, discovery of information, verification of benefit types, assigned office, locate, household information, child support income, etc.	Yes	Batch	Interfaces transfer using FTP across secure VPN tunnel from mainframe
CYFD(Partner)State- Foster Care	Case Referrals for IV-E cases	To be in compliance with federal requirements.	No (Incoming not active)	CSED Manual process	
CYFD(Partner)State- Daycare Assistance	Monthly payments and distributions	Monthly payments and distributions. Demographics, payments and distribution, eligibility determinations.	Yes (Outgoing - Monthly)	Batch	Interface file transfer via FTP to Sapphire STS, CYFD then pulls the file
MVD(Partner)State	Name, dob, ssn (if available), address, DL status, car registration, etc. of the applicant.	Locate, License suspension & reinstatement verification.	Yes	Batch & manual website	Interfaces transfer via FTP to Sapphire STS, STS then transfers to TRD server using SSH SFTP

Interface Partner	Data Needed	Purpose	Current CSES Interface (Yes/No)	Internal or External	Accessed via
NMDWS(Partner)State	Wages, work history, unemployment insurance.	Calculating guideline child support, locate.	Yes	Batch & manual website	Interfaces transfer via FTP to/from Foxhound STS, NMDWS pushes/Pulls to/From Foxhound STS
PNM(Partner)State	Address.	Locating non-custodial parents.	Yes (Currently both incoming & outgoing inactive)	inactive (batch previously)	
TRACS(System)	Check status (redeem, stale date, etc.)	To track check status for warrants issued by CSES.	YES, To be discontinued.	batch	Both systems on MVS1 so no transfer of files necessary

Interface Partner	Data Needed	Purpose	Current CSES Interface (Yes/No)	Internal or External	Accessed via
TRD(Partner)State	Tax intercepts, address.	To intercept state tax refund that is used to pay past due balance and arrears on child support cases. Also used for locate purposes.	Yes (Incoming and Outgoing - weekly)	batch (weekly)	Interface files transfer via FTP to Sapphire STS, STS then transfers to TRD server using SSH SFTP. Sapphire STS pulls incoming files from TRD server using SSH SFTP and pushes to MVS1
Child Support Lien Network			No-retired		
AOC(Partner)State	New Mexico is responsible for enacting its State Case Registry under section 453(h) of the Social Security Act as part of the Federal Case Registry. The Federal Case Registry requires the states, through the SCR, to contain abstracts of court orders and other information with respect to each case and order. The information required includes, but is not limited to case history	Enact New Mexico's requirement for a State Case Registry as described in the Social Security Act, in addition to New Mexico's Federal requirements, prepare for court and also review court documents not available to CSED, to confirm time and dates of court hearings. This information is sent with the rest of CSES data to the Federal Case Registry.	No, Not currently active.	manually website	

Interface Partner	Data Needed	Purpose	Current CSES Interface (Yes/No)	Internal or External	Accessed via
	including all filed documents, court calendar & legal activities (upcoming hearings, location, assigned judge and hearing officer, etc.).				
WCA(Partner)Federal	SSN, DOB, address, employer, etc. In future may also need to obtain compensation/benefits information for garnishment purposes if not available currently.	WCA (Workers Compensation Administration) sends information to CSES to match all non-custodial parents for whom CSES needs more 'locate' information.	Yes (Incoming only, No outgoing interface)	manual/email	Manual - sent attached to a secure email, reformatted and unloaded to MVS1 using FTP
Dept. of Corrections	Incarceration status including facility, release date, probation/parole eligibility date, SSN, DOB, address (if released), employer's address (if on work-release program).	Locate.	No (Not active)	inactive (batch previously)	
DFA/SHARE(Partner) State	Financial information.	To generate and then then transmit the GL Journal records for K-warrants, direct deposits (EFT), and TANF recoveries. Generate and transmit (CSES) issued warrant conversion	Yes (No Incoming interface, in development to	batch	FTP to transfer files from MVS1 to DFA server

Interface Partner	Data Needed	Purpose	Current CSES Interface (Yes/No)	Internal or External	Accessed via
		records and canceled warrants to SHARE.	replace TRACS)		
ASD(Partner)Internal	Financial information.	General ledger, Issued & cancelled warrants.	Yes (No incoming interface)	batch	
BOC(Partner)Internal	Financial information.	CSES creates and transmits K Warrants (issued warrants) data to be combined with K warrant forms and printed at BOC, and reviewed by SDU prior to mailing.	Yes (No incoming interface - in development warrants will be printed by DFA)	batch	FTP to transfer files from MVS1 to Sapphire STS BOC picks file up
Innovis(Partner)National	Credit information including disputes & updates, if any.	Credit bureau referrals.	Yes (No incoming interface)	batch	FTP to Sapphire STS, Sapphire STS uses SSH SFTP to push file to INNOvis
NM Lottery	Individual winnings and information on the recipient so that match can be done.	To intercept winnings to pay past due balance and arrears on child support cases. Also may be used for locate purposes.	Yes (No incoming interface)	batch	No Transfer of file, file is placed on MVS1 and NM Lottery picks up

Interface Partner	Data Needed	Purpose	Current CSES Interface (Yes/No)	Internal or External	Accessed via
PED(Partner)State	Licensing data for public education employees.	License suspension & reinstatement for compliance/non-compliance with child support.	Yes (No incoming interface)	batch	FTP to transfer file to Sapphire STS in License Suspension Share folder
Equifax(Partner)National	Credit information including disputes & updates, if any.	Credit bureau referrals.	Yes (No incoming interface)	batch & manual	Manual transfer of file using Equifax internet site
eReporting(System)	Relevant data to be used for different audiences such as federal and state entities, HSD central and field management, as well as CSED non-management employees.	To score CSED's performance which then determines incentive funding (and/or sanction) levels. Also needed for submission of reports to the Office of the Secretary (OOS) on its progress in meeting state performance goals, which is ultimately reported to the NM Legislature. Also used as performance measurement tool for the central & field offices for strategic planning.	Yes (No incoming interface)	batch	Interface pushed via FTP to eWI prod server
Experian(Partner)National	Credit information including disputes & updates, if any.	Credit bureau referrals.	Yes (No incoming interface)	batch & manual	Manual transfer of file using Equifax internet site

Interface Partner	Data Needed	Purpose	Current CSES Interface (Yes/No)	Internal or External	Accessed via
YoungWilliams(Partner)State	Primarily most of the data is outgoing i.e., it goes from CSES to CRM (Customer Relationship Management). In future though it may be a good idea to have monthly reports including call records data from CRM to CSES.	To evaluate call center's performance and also for QA purposes.	Yes (No incoming interface but that may change)	screen scrape	
YoungWilliams(Partner)State	Daily disbursements and payments	Extracts and sends Kidslane data file to Young Williams. KIDSLINE is an Interactive Voice Response system that allows members of a IVD case to get information on their case and to provide information.	Yes	batch	FTP to Sapphire STS, Sapphire STS uses SSH SFTP to push file to Young Williams
MAD(Partner)Internal	Medical insurance information including monthly premium, coverage & people covered under the plan.	To verify medical insurance for establishing & enforcing medical & child support.	Currently sending an Excel file with individuals that have insurance coverage. (No incoming interface) (Not active).	no interface	

Interface Partner	Data Needed	Purpose	Current CSES Interface (Yes/No)	Internal or External	Accessed via
RR Donnelley(Partner) Commercial	Primarily most of the data is outgoing. In future though it may be a good idea to have monthly reports including type of forms sent, returned/undelivered, etc.	To evaluate the efficacy of print jobs and avoid undue wastage. Prints CSED Batch forms, stuffs and mails.	Yes (No incoming interface)	batch	File sent via C:D (NDM) to RR Donelley node CHICMBBS1
TPL(Partner)State	Mostly outgoing data. Pertinent information on IV-D cases is provided to TPL.	The purpose of the Third Party Liability (TPL) program is to reduce Medicaid expenditures	No (No incoming interface) (not active)	inactive (batch previously)	
DOH-Vital Statistics	Birth records including birth certificates and acknowledgement of paternity (AOP). Death records.	Locate, verification of parents, date of death, date of birth, other demographic information.	No - Pending agreement with DOH for implementation	manual	
Maximus-SNHD	Name, SSN, DOB, income, address, employer address for new hires.	Locate. Income withholding purposes.	Yes (only incoming)	batch	Maximus pushes data files from state and federal new hires to Sapphire STS, Sapphire pushes to MVS1
SSA	Status of retirement benefits, disability claim, type of disability and monthly amount (if approved), lump sum payments (if any), address,	Locate, verification of type of disability for guideline calculation (SSD cases), case closure, garnishment, etc.	SVES reports Included as part of FCR	batch	

Interface Partner	Data Needed	Purpose	Current CSES Interface (Yes/No)	Internal or External	Accessed via
	SSN, DOB, Office address.		Incoming feed		
IRS	Tax intercepts, address.	To intercept federal tax refund that is used to pay past due balance and arrears on child support cases. Also used for locate purposes.	Yes	batch	Transfer via CFI (Cyberfusion) to/from OCSE
CSENet	Relevant case & member information.	This file is sent to a national database which sends on appropriate information to various states to either create or update cases that are inter-jurisdictional (CP in one state, NCP in another)	Yes, with states that are CSENet compatible.	batch	Transfer via CFI (Cyberfusion) from OCSE
ICR	Interstate case data including case IDs.	This process was set up by OCSE to reconcile interstate case ids to enhance automated processing between states.	Yes	batch	Transfer via CFI (Cyberfusion) from OCSE
OCSE(Partner)Federal - eIWO	Outgoing state order file, and incoming Order result, Acknowledgement and FEIN files.	Meet requirement that states shall transmit orders to employers for the withholding of income at the option of the employer using the electronic transmission methods prescribed by the secretary.	Yes	Batch	Transfer via FTP to/from Sapphire STS and OCSE pushes/pulls files from STS

Department of Health Interfaces

Division	Interface/Webservice Name	Interface/Webservice	Direction	Partner

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Developmental Disabilities Supports	Family Infant Toddler Program (FIT)	Webservice	Request/Response (Bi-directional)	Maximus
Developmental Disabilities Supports	Health Assessment Tool (eCHAT)	Webservice	Request/Response (Bi-directional)	Therap Services, LLC
Developmental Disabilities Supports	DDSD Client Management Data System (CDMS)	Interface(s)	Outgoing, Incoming (separate files)	DOH IT
Developmental Disabilities Supports	Central Registry – DDSD	Interface(s)	Outgoing, Incoming (separate files)	DOH IT
Developmental Disabilities Supports	DDSD individual database applications - Hospital Discharge Tracking	Webservice	Request/Response (Bi-directional)	DOH IT
Developmental Disabilities Supports	DDSD individual database applications - Regional Office Intervention Tracking	Webservice	Request/Response (Bi-directional)	DOH IT
Developmental Disabilities Supports	DDSD individual database applications - Provider Enrollment	Webservice	Request/Response (Bi-directional)	DOH IT
Developmental Disabilities Supports	DDSD individual database applications - Supported Employment	Webservice	Request/Response (Bi-directional)	DOH IT
Developmental Disabilities Supports	DDSD individual database applications - Jackson Clients	Webservice	Request/Response (Bi-directional)	DOH IT
Developmental Disabilities Supports	DDSD individual database applications - OBS Behavioral Supports	Webservice	Request/Response (Bi-directional)	DOH IT
Developmental Disabilities Supports	DDSD individual database applications - Statewide Aspiration Risk List	Webservice	Request/Response (Bi-directional)	DOH IT

Division	Interface/Webservice Name	Interface/Webservice	Direction	Partner
Division of Health Improvement	ASPEN SUITE (ACO) AEM - ASPEN Enforcement Manager	Interface(s)	Outgoing, Incoming (separate files)	Deloitte
Division of Health Improvement	ASPEN SUITE (ACO) AST - ASPEN Scheduling and Tracking	Interface(s)	Outgoing, Incoming (separate files)	Deloitte
Division of Health Improvement	ASPEN SUITE (ACO) ASPEN Web – CLIA 116 and CLIA accounting – CLIA(Clinical Laboratory improvement Amendments)	Interface(s)	Outgoing, Incoming (separate files)	Deloitte
Division of Health Improvement	ASPEN Complaints/Incidents Tracking System (ACTS)	Interface(s)	Outgoing, Incoming (separate files)	Deloitte
Division of Health Improvement	ASPEN Automated Survey Processing Environment (ASE-Q)	Interface(s)	Outgoing, Incoming (separate files)	Deloitte
Epidemiology and Response Division	Enhanced HIV/AIDS Reporting System – ERD	Interface(s)	Outgoing, Incoming (separate files)	CDC - NCHHSTP Informatics
Epidemiology and Response Division	Vital Records - ERD	Webservice	Request/Response (Bi-directional)	DOH IT
Office of Facilities Management	Avatar – OFM	Interface(s)	Outgoing, Incoming (separate files)	OFM
Office of Facilities Management	Billing Functions, Clearinghouse Interfaces - OFM (NaviCure, xActimed, etc.)	Webservice	Request/Response (Bi-directional)	OFM
Office of Facilities Management	Caretracker	Webservice	Request/Response (Bi-directional)	NM Veterans Administration
Office of Facilities Management	WORx Pharmacy Application - OFM (NMBHI & NMRC)	Interface(s)	Outgoing, Incoming (separate files)	DOH IT

Division	Interface/Webservice Name	Interface/Webservice	Direction	Partner
Public Health Division	Statewide Immunization Information System – PHD, ERD (NMSIIS, WebIZ)	Webservice	Request/Response (Bi-directional)	SagePuruits dba Envision Technologies
Public Health Division	Women, Infants and Children – PHD - WIC	Interface(s)	Outgoing, Incoming (separate files)	ITSD
Public Health Division	CaRS	Interface(s)	Outgoing, Incoming (separate files)	DOH IT
Public Health Division	Cancer Screening and Tracking	Webservice	Request/Response (Bi-directional)	The Centers for Disease Control and Prevention (CDC)
Public Health Division	Billing and Electronic Health Record (BEHR)	Interface(s)	Outgoing, Incoming (separate files)	Public Health Division (PHD)
Public Health Division	Acro Case Management system	Webservice	Request/Response (Bi-directional)	Conduent
Public Health Division	ChallengerSoft - Families First	Webservice	Request/Response (Bi-directional)	Family Health Bureau
Public Health Division	ChallengerSoft - New Born Genetic Screening	Webservice	Request/Response (Bi-directional)	Family Health Bureau